

Malmesbury Medical Partnership



PATIENTS PARTICIPATION GROUP

Minutes of the meeting held on Tuesday 1st October at 19.00hrs

Present, Margaret Perrin (Secretary), Charlotte Gorman. Shayne Smith., Jane Ingham (Vice Chair) Denise Richards, Frank Soden , Janet Thompson, Caroline Buckland.

Apologies, Linda Anderson, Sarah Wilde

Minutes of the last meeting were agreed. Proposed, Frank Soden Seconded. Janet Thompson Matters arising from the previous meeting. Nil.

New Member

The group welcome a new member Caroline Buckland who will be taking over from Frank who is retiring from the PPG.

Surgery News:

Over 4,000 patients have been booked for the combination Covid/flu jabs.

RSV injections commenced in August through to September and further clinics will be held in November and December

The surgery is still getting around 300 DNAs (Do Not Attend) a month.

Whooping cough, mostly in children, is on the up and parents/ patients are being encouraged to take up the vaccination.

A member asked Charlotte what the age range for the whooping cough vaccination is? Charlotte wasn't sure but will investigate and report back.

Greener Practice Award: The surgery received the silver award for making the most progress in recycling and receive a prize of £1000 which the staff have allocated to new recycling stations and possibly some plants for the rest area for the staff.

Charlotte explained that they had approached the landlords to see if solar panels could be fitted on the roof.

Other areas discussed:

A member asked if the surgery were still carrying out health checks as they were in the appropriate age range and have never had one. Charlotte replied that health check should be carried out every 5 years. The age range for this service is 40 – 74 for those without any underlying conditions. Two members of staff will be training in NHS Healthchecks this month.

Patches:

Charlotte reported that Patch's had made a big difference freeing up the early morning rush for appointments on the telephone

Someone reported that they were receiving numerous texts reminding them of their upcoming appointments. This could possibly be because of the **300 DNAs** per month.

A member asked what the practice policy is if a member of staff thought they have Covid, Charlotte replied that guidance is:

'Healthcare staff whose job does not primarily involve providing direct inpatient care to severely immunosuppressed patients, who have symptoms of a respiratory infection, and who have a high temperature or do not feel well enough to go to work, are advised to stay at home and avoid contact with other people. They are not required to take a COVID-19 test and should follow the guidance for people with symptoms of a respiratory infection including COVID-19. They should stay at home until they no longer have a high temperature (if they had one) or until they no longer feel unwell.'

There was some good feedback from patients regarding the new pharmacy although someone did report a blip when they first opened.

A member thanked the surgery for the efficiency of the reception staff.

Jane thanked Frank Soden for his dedication to the PPG over the last number of years.

Meeting closed: 7.45

Margaret Perrin
Secretary

Next meeting
3rd December